

for the Attractions Industry

#### Trends in the Attractions Industry 02-06-2023











**Stenden** University of Applied Sciences

















## 1. What is IAAPA

# **IAAPA – Mission and Vision**

#### Mission

We inspire, grow, and protect the global attractions industry through member connections.

#### Vision

IAAPA

A diverse and dynamic association for the attractions industry with global reach and impact.

THE GLOBAL ASSOCIATION FOR THE ATTRACTIONS INDUSTRY

# **IAAPA - Profile**

- Founded in 1918
- Premier and ONLY global trade association for the whole attractions industry



- Hosts global events
- Provides valuable tools and resources
- Over 6.000 member companies from more than 100 countries
- Member-driven association with extensive Governance

#### Inspiring each other to move the attractions industry forward

THE GLOBAL ASSOCIATION FOR THE ATTRACTIONS INDUSTRY



## **IAAPA – Fields of activity**









Experience the best of the global attractions industry

**Connection and Inspiration from Peers** 

**Opportunities to move your Career/Business forward** 

Stories, news and ideas to keep you inspired



**Representation and support of the industry** 

THE GLOBAL ASSOCIATION FOR THE ATTRACTIONS INDUSTRY

## 2. The industry



# **Industry Data Europe**

- Approx. 1.100 attractions in Europe
- Direct revenue of 10,65 Billion EUR
- Estimate 128.000 direct jobs created
- Direct employee compensation at 3,7 Billion EUR

THE GLOBAL ASSOCIATION FOR THE ATTRACTIONS INDUSTRY

• 3,4 Billion EUR Taxes paid



## 2022 Season

## **Rekordår for Fårup Sommerland:** Aldrig har der været flere besøgende

Record de fréquentation historique pour le parc Asterix avec plus de 2,6 millions de visiteurs en 2022.

#### Mijlpaal: Toverland ontvangt miljoenste bezoeker





### 2022

- Regional growth
- Significant price increases
- Continued demand for themed accommodation
- Concerns on energy pricing
- UK with mixed economic outlook



# **3. Overarching Trends**

## Globalization







### World of Attractions

#### MIDWAY ATTRACTIONS

Madame Tussaids

#### SEALIFE

Amazing Discoveries United Kingdom: 11 Continental Europe: 18 Famous Fun North America: 9 Asia Pacific 11

#### United Kingdom 2 Continental Europe 4 North America: 7 Asia Pacific: 9



Eye Opening United Kingdom: 2 Asia Pacific 1

Laugh, Learn & Play Asia Pacific: 1 North America 5

Continental Europer 1 Asia Pacific 1

Little BIG City

LIGOLAND

United Kingdom: 2 Continental Europe: 3

North America: 14

Asia Pacific 8

Playful Learning

United Kingdom: 1

Scary Fun United Kingdom: 6 Continental Europe: 3

North America: 1

Asia Pacific 1







Asia Pacific 2 United Kingdom 1 RESORTS



Playful Learning United Kingdom 1 Continental Europe: 2 North America: 3 Asia Pacific 3

#### Uton Towe



Estraordinary Adventure





Ultimate Castle United Kingdom

MAP KEY Midway Cluster Midway RTP LEGOLAND

### LEGOLAND





Fantastic Escapism United Kingdom













United Kingdom

**RESORT THEME PARKS** 







Italy

Big Fantasy Adventure Otherworkly Adventure United Kingdom









# **Growing competition**













# **Generation Z - Alpha**



#### ATTITUDES AROUND MATERIALISM

Agreement and disagreement across 17 countries



Disagreement (Bottom 2 boxes)

Source: GfK survey among 22,000 Internet users (ages 15+) in 17 countries – top 2 boxes (agreement)/bottom 2 boxes (disagreement) out of 7-point scale – rounded International average is weighted based on the size of each country proportional to the other countries

## **Sustainability**

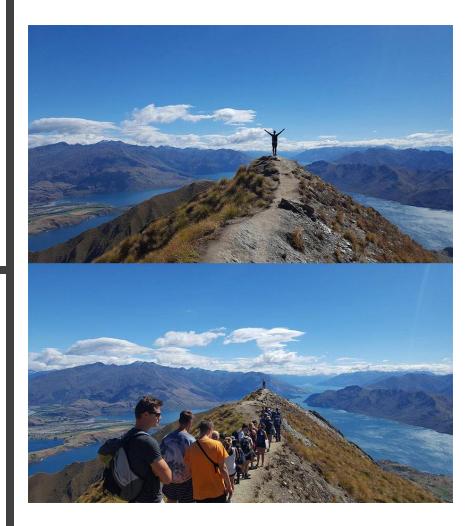


# **4. Industry Trends**

## **Elevated Experiences**













#### Trainer for a Day

Enjoy a full day experience to learn what is it like to be a trainer at Sea World. You'll learn all about how the trainers at Sea World look after and train our animals.



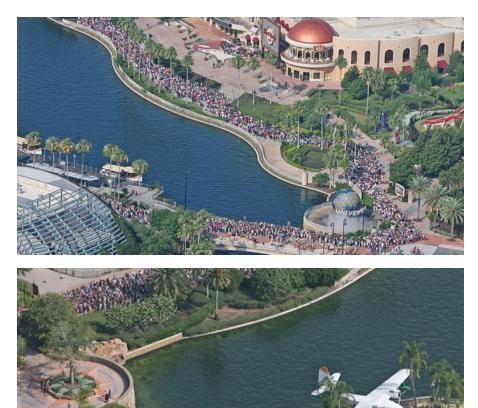
#### New Walk the Big One XL experience at Blackpool Pleasure Beach

Thrill seekers will get to see Blackpool from a viewpoint like never before

News > Lancashire News > Blackpool Pleasure Beach



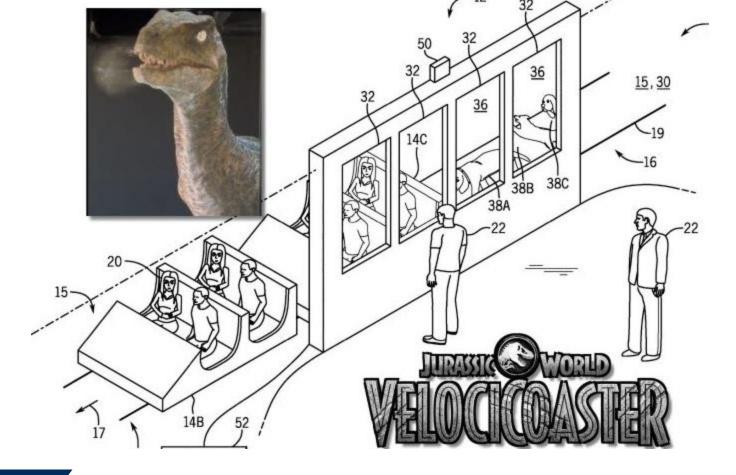






#### **Iconic Moments**





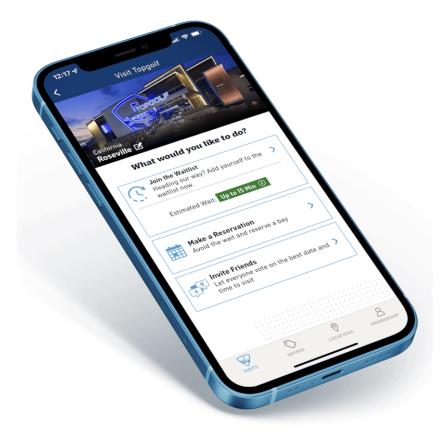




### Technology







#### A<sup>N</sup> to t≞ Select a visit option: RESERVE 1 BAY Get moved to the top of the waitlist for one bay at the reserved time. Game play to be purchased at your bay, day-of. Max capacity of 6 people. Available to ORLANDO WED: 10AM - 12AM $\sim$ book up to 7 days in advance. PLAN A VISIT JOIN THE WAITLIST HOW IT WORKS > View current wait times and add yourself to the Topgolf EAT + DRINK Orlando waitlist, exclusively in the Topgolf App. PARTIES + EVENTS OPEN THE APP PROMOTIONS PLAY MORE > O WALK-IN GIFT CARDS Walk-ins are welcome! Tap below to check out venue hours, pricing and Find a Location current estimated wait times for a bay. 9 Your Topgolf Account 📜 Shop Topgolf Gear Need help? Check out our FAQs.



















#### **Making Gastro Memories**





#### **Intellectual property**















## PortAventura\* WORLD



# THE WEEKND





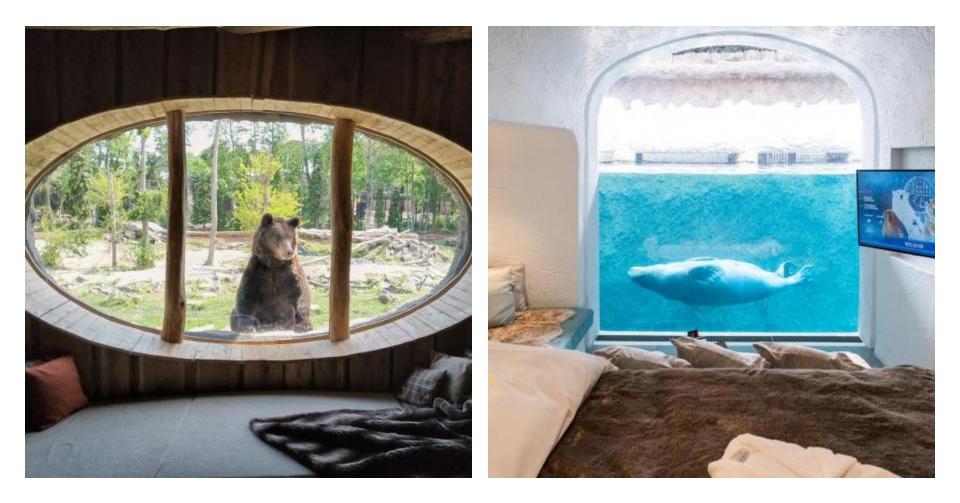
JALVERO

#### Accommodation Resortification











#### **Competitive socializing**

#### **Competitive Socializing**

- Mix of traditional games with upscale F&B offer
- Especially in urban environments
- Technological element
- Strong variable pricing component
- Highly instagramable
- Little staff involvement









# **Exercise Experiences**

- Individual activities are turned into social events augmenting the value of the experience
- Gamification through individual results and not generic systems

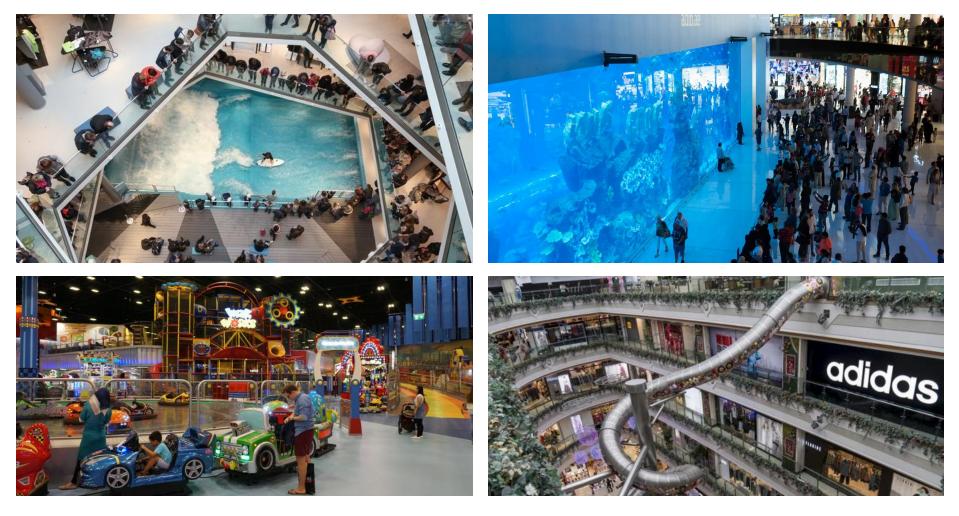






# Retailtainment





# Six Flags Adds Amazon's 'Just Walk Out' Tech



### **Seasonal Events**







### **Water Parks**

#### ACTUALITÉS 🖉

#### Ouverture d'un parc aquatique au Futuroscope en 2025

NEWS

#### Liseberg to open Oceana indoor waterpark featuring world's highest Master Blaster in 2024



#### Parc Astérix : la construction d'un parc aquatique en réflexion

Par Florian De Paola – Le Juin 1, 2021

#### Haßloch

#### Holiday Park baut eigenen Wasserpark

Es sind Attraktionen auf 11.000 Quadratmetern geplant. Die Kooperation mit der Gemeinde Haßloch ist gescheitert.







# Universal









### **Middle East**

















#### June 2023

	Mon	Tue	Wed	Thu	Fri	Sat	Sun	
				<b>1</b> 54.00€	<b>2</b> 54.00€	<b>3</b> 61.00€	4	
/	<b>5</b> 54.00€	<b>6</b> 54.00€	<b>7</b> 54.00€	<b>8</b> 54.00€ 61.00€*	<b>9</b> 61.00€	<b>10</b> 61.00€	<b>11</b> 54.00€ 61.00€*	
$\backslash$	<b>12</b> 54.00€	<b>13</b> 44.00€ 54.00€ <b>*</b>	<b>14</b> 54.00€	<b>15</b> 54.00€	<b>16</b> 54.00€	<b>17</b> 61.00€	<b>18</b> 50.00€ 61.00€*	/
	<b>19</b> 54.00€	<b>20</b> 54.00€	<b>21</b> 54.00€	<b>22</b> 54.00€	<b>23</b> 54.00€	<b>24</b> 61.00€	<b>25</b> 47.00€ 61.00€*	
	<b>26</b> 41.00€ 61.00€*	<b>27</b> 41.00€ 61.00€*	<b>28</b> 41.00€ 61.00€*	<b>29</b> 41.00€ 61.00€*	<b>30</b> 41.00€ 61.00€*			



^ Rope Courses - 2 hours



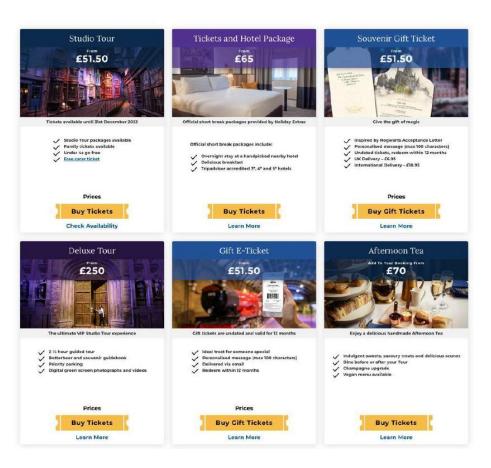
Enjoy our Rope Courses and the WonderFly for 2 hours.

<		May 2023					
Mo	Tu	W/e	Th	Fr	Sa	Su	
1	2	3	4	5	6	7	
626.90	Glosed	Closed	Closed	Closed	€20,90	€20.60	
8	9	10	11	12	13	14	
Closed	Closed	Closed	Closed	Closed	€18.90	€18.90	
15	16	17	18	19	20	21	
Closed	Closed	Closed	€18.90	€18.90	€18.90	€18.90	
22	23	24	25	26	27	28	
Closed	Closed	Closed	Closed	Closed	€18.90	€18.90	
29	30	31	1	2	3	4	
£18.90	Closed	Closed	€18.90	€18.90	€18.90	€18.90	

MonderPass Plus - Book now, save more



e	May 2023							
	Tu	We	Th	Fr	Sa			
	2	3	4	5	6			
	Closed	Closed	Closed	Closed	€31.9			
	9	10	11	12	13			
	Closed	Closed	Closed	Closed	€29.9			
	16	17	18	19	20			
Closed	Closed	Closed	€29.90	€29.90	€29.9			
22	23	24	25	26	27			
Closed	Closed	Closed	Closed	Closed	€29.9			
29	30	31	1	2	3			
€29.90	Closed	Closed	€29.90	€29.90	€29.9			



#### Disney Confirms Full Park Capacity Will NEVER Return, Fans React

IN DISNEYLAND RESORT, WALT DISNEY WORLD

Posted on March 9, 2022 by Kelly Coffey

54 Comments







Please do not travel to the park unless you have booked a Day Pass for Today or are an Annual or Season Pass Holder



### 5. Back of House Trends

# **Sustainability**

# Efteling presenteert nieuwe duurzaamheidsambitie, doel is klimaatneutraal in 2030



#### GREEN KEY

AN ECO-LABEL FOR TOURISM ESTABLISHMENTS



Green Key

APPLICATION FORM FOR ATTRACTIONS 2022-2025 Divertissement Durable





**Global Sustainable Tourism Council** 

#### Auvergne : le PAL obtient le label de développement durable des sites de loisirs et culturels

Le premier site à atteindre le niveau Expérimenté

WORLD MARKETS EUROPE & MIDDLE EAST NEWS

Liseberg becomes first amusement park to receive ISO sustainable events certification

By IPM News December 20, 2021

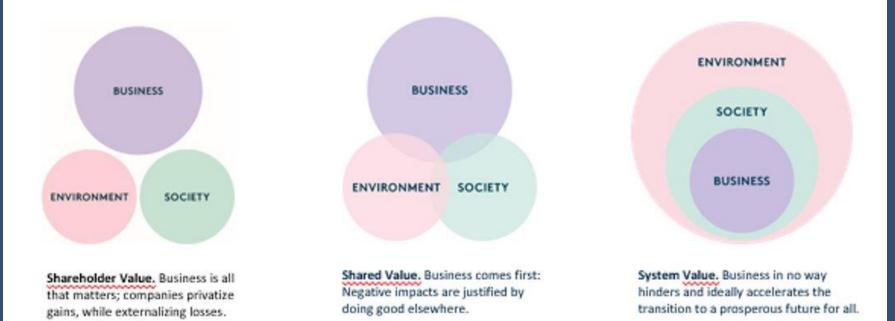
### New Peppa Pig theme park to open as certified autism center

Park opening Feb. 24

PORTAVENTURA DREAMS ABRE SUS PUERTAS A LAS PRIMERAS FAMILIAS DE LA TEMPORADA 2021

PortAventura Dreams abre sus puertas a las primeras familias de la temporada 2021

#### **RETHINKING VALUE CREATION**







# Kennywood shooting: 3 shot, including 2 teenagers, in front of ride at amusement park

The shooting at Kennywood park sparked panic, witnesses said.

By <u>Bill Hutchinson</u> September 25, 2022, 11:13 AM

### Disneyland addresses increasing hostility, fighting at theme parks

by: <u>Cindy Von Quednow</u> Posted: Dec 27, 2022 / 01:02 PM PST Updated: Dec 28, 2022 / 07:53 AM PST

SIX FLAGS GREAT AMERICA

#### Shooting in Parking Lot of Six Flags Great America Injures 3, Sends Panicked Guests Running



# **Human Resources**

#### Universal Confirms New Year's Eve Celebration Has Been Canceled

#### **IN UNIVERSAL ORLANDO**

Posted on December 30, 2021 by Andrew Boardwine

4 Comments

Cedar Point adding jobs, offering \$20 per hour pay, signing bonus to attract employees

*Park's staffing shortage has drawn complaints for long lines, closed rides* 

**CRAIG SHOUP** | Fremont News-Messenger

#### HERSCHEND ENTERPRISES' 11,000 EMPLOYEES TO RECEIVE 100% FREE TUITION



The Nation's Largest Privately-owned Themed Attractions Corporation Launches Substantial Education Benefit, Starting Day One of Employment







# Accessibility

🊯 Shannen Michaelsen · October 12, 2021 · 1 min read

#### Disneyland Paris Updating Disability Program With More Accessibility and Autonomy

NEWS ) UK

## Disabled boy 'told to walk' at Legoland returns to park after policy change

Sebby Brett went back to the theme park after it changed its evacuation procedures.



#### Legoland: All U.S. parks designated as Certified Autism Centers

BY ASHLEY CARTER | NATIONWIDE PUBLISHED 8:58 AM ET FEB. 07, 2023



# Thank you!